

## **2025 QUALITY POLICY**

Aquaspersions Ltd (UK) is committed to providing excellent products and service to our customer. To achieve this, we adopt a policy of continual improvement through an integrated management system that incorporates the key principles of quality management.

At Aquaspersions Ltd (UK), quality is the driving force for our business. We strive towards developing and maintaining strong customer relationships by improving our business practices to meet, and exceed, our customers' standards and requirements.

To effectively develop our business quality practices, we will monitor and review customer, and other thirdparty, requirements, and implements measures to adapt and maintain our activities to drive continual improvement of quality.

Aquaspersions shall ensure that this policy continues to be appropriate to the purpose and context of the organisation by reviewing this policy at least annually and update and revise when appropriate change occurs.

Aquaspersions Ltd (UK) is accredited to ISO 9001:2015 and are dedicated to maintaining this accreditation to ensure our management systems continues to drive quality.

Our 2025 quality objectives are based around our operational:

## 1. Quality Management System

We are committed to improving our quality system. To achieve this, we will work alongside our sites in Malaysia and the USA to develop and align our procedures relating to non-conformances, including customer complaints, and corrective and preventative actions. We will share the lessons learned across all sites.

## 2. Right First Time

Aquaspersions will continue to use our Quality Management System to improve operational performance. We will continue to Identify and investigate batches that are not right first time to develop key improvement steps in production and improve quality control protocols with a target of:

- 1 or less QC adjustments target of 80%.
- No batches requiring 5 or more QC adjustments.

28/03/2025

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David Johnson

Steve Mackenzie

Steven Grange

CEO

**Group Production Director** 

SHEQ Manager